

TOP 10 QUESTIONS FOR GETTING THE MOST FROM YOUR PAYMENTS PROVIDER



When you choose your foreign payments provider you want to be sure you are choosing **an organisation you can trust and rely upon**. Travelex Global Business Payments is the world's leading non-bank provider of foreign exchange transactions.

We have more than 30 years experience working with organisations around the world. For the third year in a row, Travelex is the **#1 provider** when it comes to customer satisfaction with Spot FX*. We have also been the recipient of the Bank of New York Mellon's award for payment processing accuracy since 2005.

We believe there are some key capabilities that you should be demanding from your FX payments provider. The next time you speak with your incumbent provider, or a prospective one, ask the following questions to ensure you're getting the best for your business.

"Since 2005 Travelex has consistently achieved a 99% straight through rate for USD payments processing. Travelex is among the leaders in the industry. Their expert knowledge and quality processes ensure that high standards are maintained and that payments flow through our systems without undue delay."

Bank of New York Mellon
May 2009

Can you...

- Nett-off more than 40 foreign currencies and transact in over 100 different currencies?
- Send both local and foreign payments from a single platform?
- Schedule payments for pre-determined release dates and make same day value payments?
- Have full visibility of your entire FX exposure across all of your traded currencies?
- Have self-managed vendors who can update their account details and track their payments?
- Track where your payments are?
- Integrate your payments process with your ERP system - including direct payment upload and reconciliation back in to your ERP?
- Hold foreign currency payments for use against future payments, without the need for a foreign currency account?
- Access dedicated dealers who provide expert knowledge?
- Manage your FX exposure using a broad range of FX hedging products?

Call 1800 730 400 or email enquiry@travelex.com.au

*Source: East & Partners, Australian Business Foreign Exchange Markets Report, May 2007, 2008 and 2009. Travelex Limited ABN 36 004 179 953 AFSL 222444 (Travelex) is the issuer of the financial products referred to above. A Product Disclosure Statement is available for each of the financial products that Travelex issues and can be obtained by visiting www.travelexbusiness.com/au. Before you decide to acquire a financial product from Travelex you should read and consider the relevant product disclosure statement.